



**THIS CUSTOMIZED  
MINI CATALOG IS FOR  
THE CATEGORY OF  
CONFLICT**

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**A.C.E. IT: HOW TO SOLVE TOUGH WORKPLACE PROBLEMS**

(MONAD) 19 minute DVD, with ancillary materials  
Offers a model to help employees to address and resolve stressful workplace problems; manager to employee, co-worker to co-worker or individually.  
*Purchase only, \$495*

**AS OTHERS SEE US**

(PROPOSITIONS) 10 minute DVD  
This animated video of the JoHari Window, explores all types of conflicts, why they occur, their effects on interpersonal relationships, and handling them.  
*Purchase only, \$295*

**CONFLICT RESOLUTION: A WIN/WIN APPROACH**

(COASTAL/DUPONT) 25 minute DVD with ancillary materials  
Offering 3 key points, this program presents the nature of conflict, as it shows successful conflict resolution methods; and how to master the techniques that ensure a win-win situation.  
*Rental \$195; Purchase \$595*

**CONFLICT RESOLUTION: THE SKILL THAT MAKES A DIFFERENCE**

(EDGE TRAINING) 16 minute DVD with Leader Guide  
Offers 5 key points to help viewers better manage conflict and build productive relationships by learning and practicing conflict resolution skills.  
*Purchase only, \$795. Add \$200 for unlimited reproduction rights.*

**CONFLICT RESOLUTION TRAINING SCENES (Respectful Workplace)**

(QMR) 18 minute DVD  
The video helps supervisors and employees acquire the skills, the methods, and the attitudes needed to diffuse difficult situations.  
*Rental \$295; Purchase \$625*

**CONFLICT: RULES OF ENGAGEMENT (Revised Version)**

(HEIM) 44 minute DVD  
Dr. Pat Heim offers proven strategies to neutralize conflict and simplify difficult situations.  
*Rental \$165; Purchase \$495*

**CONFLICTS IN THE WORKPLACE: SOURCES & SOLUTIONS**

(KANTOLA) 17 minute DVD with a study guide  
Offers easy to learn skills to keep disagreements constructive, resolve conflicts, solve problems, and maintain positive relationships.  
*Purchase only, \$199*

**DEALING WITH CONFLICT**

(MEDIA PARTNERS) 20 minutes  
Showing 5 basic positions people take in conflicts, offering viewers choices for destructive or constructive actions; plus skills for positive outcomes.  
*Purchase only, \$945*

**DEALING WITH CONFLICT: HEALTHCARE**

(MEDIA PARTNERS) 20 minutes  
Based on the Thomas-Kilmann Instrument, this video shows 5 conflict positions, the insights, skills, and strategies for achieving positive results.  
*Purchase \$645*

**EVERYBODY WINS: HOW TO TURN CONFLICT INTO COLLABORATION**

(MONAD) 19 minute DVD with ancillary materials  
Shows how to deal and recognize 3 common conflict situations in the workplace: Peer-to-Peer; Work-Team; and Manager-to-Employee.  
*Purchase only, \$495*

**FACING ANGER**

(GERALD T. ROGERS) 20 minutes  
5 personalities represent classic examples of workplace anger, the video then offers techniques and their implementation for successfully handling anger.  
*Rental \$165; Purchase, \$495*

**FORGET FOR SUCCESS**

(TRAINERS TOOLCHEST) 22 minute DVD with leader guide

Based on a book by Eric Harvey and Steve Ventura, it focuses on one's acceptance of valid beliefs and practices, that have outlived their usefulness; and how to upgrade, forget, find or create, newer or better approaches.

*Rental \$195; Purchase \$595*

**FROM NO TO YES**

(VIDEO ARTS) 27 minute DVD  
Points out the key steps to get the commitment of subordinates and peers when instituting new concepts or changing procedures.  
*DVD purchase only, \$695 Weekly digital rental only.*

**HOW WAS YOUR DAY?**

(MEDIA PARTNERS) a DVD program with 4 categories averaging 6 to 7 minutes and extensive ancillary materials  
This program presents 4 issues entitled, Unconscious Bias; Diversity & Inclusion; Harassment & Bullying as separate modules. With a wide range of scenarios this program is relevant for everyone.  
*Purchase only, \$945*

**JACK CADE'S NIGHTMARE 2: DOUBLE LIABILITY**

(PROPOSITIONS/BNA) 3 videos, 20, 22, & 11 minutes, with ancillary materials  
**Supervisor Version: a Guide to Managing Conflict in the Workplace.** These 2 videos deal with the personal liability supervisors/managers could face.  
**Part 1.** Shows situations, making Jack Cade liable to lawsuits.  
**Part 2.** Reviews part 1's issues, countering them with a 10 point action plan.  
**Employee Version: An Employee's Guide To Dealing With Workplace Conflict.** Offers several basic, common-sense guidelines to help employees steer clear of possible disciplinary actions and legalities.  
*Purchase \$795. Online rentals only.*

**MANAGING CONFLICT AT WORK, ART OF COMMUNICATION**

(ENTERPRISE MEDIA) 20 minute DVD, audio and book program  
Shows conflict as a normal; and how to make it a positive experience.  
*Purchase only, \$129.95*

**RESOLVING TEAM CONFLICTS (Performance Excellence Series)**

(ASH-QUARRY) 13 minutes  
Viewers see the skills and actions required in helping others achieve optimum performance.  
*Rental \$150; Purchase \$495*

**SOLVING CONFLICT**

(PROPOSITIONS) DVD I - 21 minutes; DVD II, (5 Vignettes)  
Oriented to supervisory personnel, it points out what they need to do in creating an environment to air, deal with, and solve conflict.  
*Purchase \$695. Online rentals only.*

**TWELVE ANGRY MEN: TEAMS THAT DON'T QUIT**

(ADVANCED KNOWLEDGE) 25 minutes  
Using clips of the original movie that starred Henry Fonda, Dr. Margaret Wheatley hosts, as she presents 5 key concepts for moving a team through its conflicts to success in achieving its goals.  
*Rental \$225; Purchase \$795. Also in Spanish*

**TWELVE (12) ANGRY MEN: TEAMS THAT DON'T QUIT UPDATED**

(ADVANCED KNOWLEDGE) 23 minutes  
Advanced Knowledge has updated its bestselling video that stars Henry Fonda. Using clips of this award-winning, classic movie, a jury contentiously tries to decide the innocence or guilt of a boy indicted for murder. In this new version, examples of organizational teams meeting and discussing relevant issues are interspaced with the correlating scenes from the movie. They focus on the interactions, reactions, prejudices, reasoning, and the personalities of the participating jury members. Dr. Margaret Wheatley's analyzes all the action, while explaining 5 key concepts for enabling teams/groups to successfully achieve their goals and/or render fair decisions  
*Purchase \$795. Online rentals only. Call for pricing.*

**TWELVE (12) ANGRY MEN: TEAMS THAT DON'T QUIT SERIES**

(ADVANCED KNOWLEDGE) 4 DVD program averaging 5 to 7 minutes each

These 4 segments have been edited, so as to focus specifically on the points each title presents. In addition, scenarios are interspaced in each segment that correlates the points of the film to organizational situations

**We Need To Talk!** Sets the plot of a 12 man jury having to decide the innocence or guilt of a boy being tried for murder. It also presents 5 key points that are required by teams/groups for having deep and careful discussions so as to arrive at effective, fair decisions.

**The Different Kind of Leadership.** This title focuses on the leader encouraging team members to be actively involved in the conversations; fearlessly express their views; avoid imposing his beliefs on the team; keep their minds open; and keep them from settling for easy answers.

**The Decision-Making Environment.** The need to adopt the assumption of equality, which promotes the right of every participant to be respected for their opinion; and be allowed to express it. This is a critical attitude for being able to move toward a positive result.

**Diversity And Inclusion.** Offers 4 key points that focus on how each individual's diverse background, results in different views that affect their perspective of the issue and/or problem the participants are attempting to solve.

*Each. Purchase only, \$295. Buy 3 DVDs and get 1 free.*

#### **UNLOCKING CONFLICT (LIFELINE SERIES)**

(ATS) 4 minutes DVD

Using bright and energetic animations, exciting music, and a thought-provoking message, it Offers new ideas, tried and true methods for solving conflict issues.

*Rental \$195; Purchase \$295*

#### **WHAT TO DO WHEN CONFLICT HAPPENS**

(MEDIA PARTNERS) 21minute DVD with ancillary materials

Offers a 4 step process called CALM., for understanding and implementing the skills needed to avoid conflict.

*Purchase \$945*